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CONFIRMATION NO. 5019

SERIAL NUMBER 10/620,349	FILING OR 371(c) DATE 07/17/2003 RULE	CLASS 709	GROUP ART UNIT 2155	ATTORNEY DOCKET NO.
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APPLICANTS
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 Paul Byrne, Dallas, TX;
 Mitch Lerman, Philadelphia, PA;

**** CONTINUING DATA *******
 This appln claims benefit of 60/397,344 07/19/2002 ABN * (*)Data provided by applicant is not consistent with PTO records.

**** FOREIGN APPLICATIONS *******

IF REQUIRED, FOREIGN FILING LICENSE GRANTED SMALL ENTITY ****
 ** 10/17/2003

Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no	STATE OR COUNTRY VA	SHEETS DRAWING 5	TOTAL CLAIMS 15	INDEPENDENT CLAIMS 4
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35 USC 119 (a-d) conditions met ☐ yes ☐ no ☐ Met after Allowance

Verified and Acknowledged
 Examiner's Signature _____ Initials _____

ADDRESS
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TITLE
 System and method for troubleshooting, maintaining and repairing network devices

FILING FEE RECEIVED 482	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit
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